

Nybbles & Bytes



www.neopc.org

Elaine Szaniszlo, Editor

May 2011

Voice: 216-521-2907

May General Meeting

Wednesday, May 11, 2011,
Westlake Porter Public Library,
27333 Center Ridge Road, Westlake, OH

This month's program is "Computer Backup" by Dennis Lewis. The use of computers has become an integral part of today's lifestyle. Protection of the data on your computer is an essential component of its use, as the potential for loss is ever present. The presentation will discuss the risks of data loss, the need for backup of data and various methods and software applications that can be used to achieve a particular result. Come and learn how to organize and backup important documents and pictures. Remember-- computers do crash ...so be prepared with computer backup.

The social begins at 6:30pm (pastries and beverages), followed by club announcements at 7:00pm. Main program begins at 7:15pm.

BROWSER WARS INTENSIFY WITH RELEASE OF IE9, FIREFOX 4 - PART 2

by Ira Wilsker

Last week (in last month's issue) I wrote about the newly released Internet Explorer 9 from Microsoft, and how it has increased speed and security over the older versions of Internet Explorer. Despite the fact that it is included with virtually all builds of Windows sold in the United States and most (but not all) other countries, and many users are unaware or unwilling to download and use an alternative browser, it has seen a significant decrease in market share. Several feisty competitors have appeared, and been met with varying degrees of success in taking market share from Internet Explorer. One of the former strong competitors, Netscape, lost much of its market share, underwent changes in ownership, and was eventually phased

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IN MEMORIAM

James L. Monica, third vice president of NEOPC, died April 17. He joined NEOPC in 2000. His activities with the club included Financial Audit Committee, Photography Special Interest Group leader, and Constitution and Bylaws Committee. He was the auditor for the club and also donated the club phone line and answering machine.

Jim, a Lakewood resident, is survived by his wife, Rosemary, four children and four grandchildren. Jim was a US Navy veteran, and retired Captain of Lakewood Fire Department. He was a member of Alhambra, Knights of Columbus, Lakewood Elks Club, and a variety of other organizations. We will miss Jim for his talents and contributions to the Club.

EMAIL NYBBLE NO. 2:

WHAT'S THE SUBJECT?

By Janet Byron Anderson

Indicate clearly what the message is about.

As the sender, you know what the subject is. The subject line should therefore be filled in, not left blank. It should be clearly expressed, because it's the first thing the recipient will see. However, it need not be the first thing you *type*. Write the subject line last, so that you can give it a focus and tone that agree with those of the already typed message.

Respect the recipient. Most of us are busy; and the busier we are, the more emails we send and receive. The recipient's Inbox is therefore filled with scores of messages, and each one—including *ours*—claims the silent right to be opened first.

Of course, the recipient can't read the messages simultaneously. They are ranked on a mental scale of priority or urgency: Read and reply immediately; Read right away but reply later; Flag as high, but not immediate, priority; Mark as already read; Forward; File; and Trash. Clarity of subject line determines the rank the recipient will assign to your message.

Use appropriate wording to indicate the priority or urgency of your message.

This is a good principle to apply whether you're emailing family, close friends, colleagues, or strangers. Example: If the recipient, a friend, knows that you've applied for a job that both of you are hoping you'll get, and you get the job, the following are *unwise* subject lines for this good news: "Job," "The job," "The job!," "My job." *Why* are they wrong? Because they leave a communicative void, which the recipient may be tempted to fill with a negative thought: "Oh no, she/he didn't get the job." (Incidentally, the exclamation mark in subject line #3 is ambiguous, just as likely to signal grief as joy.)

At best, the recipient might assume that the message is yet another update on the job situation. Your message will be assigned low priority.

Consequences to the *sender* of a message with a faulty subject line

Unless the recipient of the good news above has a convincing reason for not acknowledging it within a reasonable period of time you, the sender, are likely to feel disappointed. Moreover, you may impute to the recipient a wrong motive (e.g. "Maybe they weren't rooting for me after all.") But it was the subject line that was wrong. A better line would have been "I got the job!"

Consequences to the *recipient* of a message with a faulty subject line

When the recipient of the good news above finally opens the low-ranked message and reads it, they'll eventually congratulate you in words that express their true feelings, but perhaps not realize that the effectiveness of certain expressions diminishes *with time*. A reply message that reads "Way to go!" is less moving if you read it 72 hours after you've shared good news via email. Email pushes us; so the time between Send and Reply is shorter for many messages.

Among the hundreds of emails you've received over the years, you've probably received some in which a sender's faulty subject line led you astray. I've certainly experienced this; for example, in my work. When I edit scientific papers for publication, I'm delighted when these papers are published. Therefore, when a lead researcher emails me that a paper by his research team has been accepted for publication, I rank news like this very high and reply within seconds.

Yet I often receive such good-news messages with subject lines like this: "MS-PeriOp-10-9-08." Guess what. Many *prior* emails regarding this article carried the same heading! A clearer subject line would be "XYZ Journal of Medicine will publish our paper on [brief title]." However, since the actual subject line doesn't say

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STALLED PRINTER REPAIR

(FREE UTILITY)

(Editorial Review by Rick Broida,
PCWorld.com/70059)

Sometimes print jobs get stuck in the queue, and it's not always obvious why. It could be the result of a driver issue, it could be because you're using a Wi-Fi connection to the printer, and so forth. Even more vexing, Windows won't let you delete a stuck print job, which blocks subsequent items from printing. Usually the only solution is a reboot, and no one should have to endure that kind of a hassle just to print a document. Salvation! Stalled Printer Repair is a free utility that purges any stuck jobs it finds, meaning you should be able to resume printing again right away.

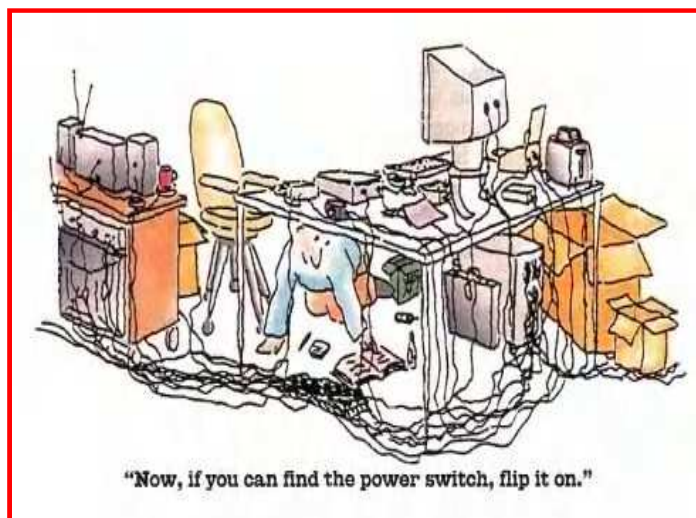
What I especially like about SPR is that there's nothing to install (if you download the Zip-file version, that is): Just run the app, click *Purge Print Jobs*, and you're done. That makes this a perfect addition to the USB Flash drive you use for system-rescue utilities. (You *do* have one, right?)

If you've been plagued by stuck print jobs, I recommend giving Stalled Printer Repair a try. Source: <http://www.fantasticfreeware.com/applications/stalled-printer-repair/>
(Submitted by Darlene Ells)

MY TREASURED MEMORIES

Volunteers from the Computer Assisted Genealogy Group (CAGG), the Greater Cleveland Genealogical Society (GCGS), and the Northeast Ohio PC Club (NEOPC) are introducing a new joint project at the Fairview Park Senior Center starting **May 11th at 12:30 pm**. How would you like to trace and document your family's history with the help of our computer volunteers?

This will be an ongoing venture. As you



E-MAIL NYBBLE NO. 2 *(Continued from Page 2)*

this, I rank the message low—and end up expressing congratulations too late to sound sincere to my own ears.

Repairing the damage caused by faulty subject lines

As sender: Apologize if you realize that a bad subject line has misled the recipient.

As recipient: Make allowances. Busy or excited people (like newlyweds and researchers) sometimes lose sight of social niceties.

gather information we'll continue to add your new-found data into your computer record. Finally, a formal printed book could result which you will be proud to provide to your offspring. It will be a treasured keepsake for generations to come. The best part is that our volunteers will do the computer entry from your hand-written information. Seniors, come to the first meeting and see what it is all about. We're sure you will want to participate in this memorable project . . . and it's FREE.

(Submitted by Dick Rose)

HOW TO CLEAN YOUR KEYBOARD

Keyboard cleaning can be messy work—especially in dusty areas or homes with lots of pets and questionable snack habits. To clean a keyboard, start by powering down the system, disconnect the keyboard from the system, and then take the keyboard outside (weather permitting, of course). If you're using a laptop, just power it off.

For the keyboard, turn it upside down and give it a few gentle but firm taps. Then, wipe the keys with a clean, lint-free cloth lightly dampened with water—the cloth should not be wet enough to drip! Now take a can of compressed air and use the long thin extension tube to blow air between the keys. Keep clear while you do this, otherwise you're likely to take a face full of debris. Air is often preferable to a vacuum cleaner because there is no danger of accidental damage due to electrostatic discharge from the vacuum's nozzle, and you can actually see the foreign matter as it exits the keyboard (where there is no way to tell if you're removing anything with a vacuum). Now reconnect the keyboard (if you have a desktop system) and power up the computer normally.

(For more details on how to clean your keyboard [and your mouse], see *Smart Computing*, January 2011.) Submitted by Elaine Szaniszlo

DEFINITION OF THE MONTH:

ISP - *Internet Service Provider*, refers to a company providing Internet services, including personal and business access to the Internet. For a monthly fee, the service provider usually includes a software package, username, password, and access phone number. Equipped with a modem, you can then log on to the Internet and browse the World Wide Web, and send and receive e-mail. For broadband access you typically receive the broadband modem hardware or pay a monthly fee for this equipment that is added to your ISP account billing. (Source: webopedia.com)

PUNS FOR INTELLIGENT FOLKS

1. The fattest knight at King Arthur's round table was Sir Cumference.
He acquired his size from too much pi.
2. I thought I saw an eye doctor on an Alaskan island,
But it turned out to be an optical Aleutian.
3. She was only a whiskey maker,
But he loved her still.
4. A rubber band pistol was confiscated from algebra class,
Because it was a weapon of math disruption.
5. No matter how much you push the envelope,
It'll still be stationery.
6. A dog gave birth to puppies near the road
And was cited for littering.
7. A grenade thrown into a kitchen in France
Would result in Linoleum Blownapart.
8. Two silk worms had a race.
They ended up in a tie.
9. A hole has been found in the nudist camp wall.
The police are looking into it.
10. Time flies like an arrow.
11. Fruit flies like a banana.
11. Two hats were hanging on a hat rack in the hallway.
12. One hat said to the other: 'You stay here; I'll go on a head.'
12. I wondered why the baseball kept getting bigger. Then it hit me.

WE WANT TO HEAR FROM YOU!

Nybbles & Bytes welcomes member's comments and suggestions on any aspect of our publication. Our goal is to be responsive to the needs and interests of the membership. We also invite your articles for submission (subject to review).

Members may contact editor or contributors at: NEOPC.org/FORUM/(Sign in with member name/password)/Newsletter Builders.

APCUG ANNUAL CONFERENCE AND PHOTOGRAPHY CONTEST

WHAT IS APCUG?

You may have noticed this logo reference in our newsletters. What does that mean? APCUG is the acronym for Association of Personal Computer User Groups, to which NEOPC belongs. The purpose of the organization is to inform and educate officers of member user groups. It shares information about the activities of APCUG and related opportunities for the benefit of APCUG members.

APCUG is an independent, non-profit association and is not affiliated in any way with any vendor or equipment manufacturer. A special benefit to NEOPC is that we have access to information on current issues relative to computers, and access to many articles (you will see the bylines in some of our articles).

APCUG ANNUAL CONFERENCE

This year's conference is scheduled for July 15-17 at the Crown Plaza Cleveland South in Independence, Ohio. What could be more convenient? Here's a chance for all our members to learn more about the organization and increase our knowledge about computers and socialize with fellow user group members from around the world. More details on the program, including tentative workshop and educational sessions, can be found at the website below.

<http://cleveland.apcug.org/>

The cost to attend all sessions is only \$50 (Friday night, all day Saturday and half day Sunday). And you won't have to pay for airfare! If you want to stay at the hotel, APCUG has negotiated an excellent room rate.

Also just announced is a **PHOTOGRAPHY CONTEST** for APCUG members. **See page 6 of this publication for more information.**

SOME INTERESTING WEBSITES:

A very colorful and unique perspective of the city lights from the cockpit of a commercial jet as it makes some final turns before landing at LAX. We suggest you turn down the volume, as the music accompaniment is rather loud.

<http://www.youtube.com/watch?v=avArp6cRv8A>

Does your printer indicate you are out of ink? Ink is the most costly part of owning a printer. Check out this video for information relative to that subject. We haven't checked it out ourselves, so let us know if it works/doesn't work. (Submitted by Jim McIntyre)

<http://www.youtube.com/watch?v=WJQ1FQ68IU8>

Check out this free software for your computer (Submitted by A. Nonny Mouse)

http://news.yahoo.com/s/yblog_technews/20110406/ts_yblog_technews/upgrade-your-life-amazing-free-software

QUESTION:

Linguistically speaking, where did bytes, modem, pixels and blogs get their start?

ANSWER: Bits of eight" was reduced in size to become "bytes," "modem" came from "modulate/demodulate," "picture cells" became "pixels" and, of course, "Web logs" became "blogs." It seems that modern technology is making everything smaller, even our words, says Dean Christopher in Discover magazine.

(Submitted by Jim McIntyre)

2011 APCUG DIGITAL PHOTO CONTEST

APCUG is pleased to announce our 2011 Digital Photo Contest. Again, it will showcase the talents of our member group photographers! Somewhere inside of all of us is a creative genius just waiting for the chance to grab the spotlight.....and we want to give you that chance. There will be multiple chances to win, including professional judging and our own “Photo Idol” chosen from our Conference attendees! So, grab those cameras and start shooting!

Contest Rules

1. The photo contest event will begin on **May 1, 2011**.
2. Final submittal of entries will be **June 1, 2011**. Entries not postmarked on or before that date will be disqualified.
3. The contest is open to all individuals who are **members** of APCUG affiliated User Groups. Photos may be submitted in each of four categories:

A. People	C. Landscape
B. Animals	D. Still life

Note: Landscape can be mountains, sky, sea, flowers, desert, trees, etc., Still life can be any staged object not shown in motion; architecture, automobiles, boats, sculpture, historical objects, or groupings, etc. Let your imagination look through your viewfinder!

4. Entries must be taken with a digital camera
5. All photos are to be printed no larger than 8 ½” x 11”. Panoramic prints are accepted but should not exceed the same area as 8 ½” x 11” (93 square inches). Prints must be made on glossy photo paper.
6. Prints are to be without borders. Entries received with borders will be trimmed before presentation for judging.

7. Entries can be color or black and white.
8. An entry label is to be pasted or taped to the back of each print.
9. Entrants will submit one photograph (with 4 prints of it) per category and a CD or floppy disk with the image in .jpg format. Entrants can enter all 4 categories if desired.
10. Entrants will be judged for 1st, 2nd, and 3rd place under the following criteria but will not be applied to the People’s Choice Award:

Composition (5 points) Technical Skill (5 points) Visual Impact (10 points)

11. All Entries must be mailed to:

APCUG Photo Contest
 C/O Bill James
 9209 Forest Cove Circle
 Midwest City, OK 73130

APCUG will not be responsible for any lost photos in the mail. Entrants should retain copies of the photos. Entries that are not postmarked by June 1, 2011 will be disqualified.

12. There will be 3 judges reviewing all entries. Each category will have 1st, 2nd and 3rd place awards. The People’s Choice award will be selected from entries and that selection will be chosen by the attendees at the APCUG Conference in July, 2011. First Place winners and the People's Choice winner will be published in the APCUG Reports. Awards and certificates will be presented at the APCUG Conference in July, 2011.



LOOKING FOR UNIQUE GIFTS for Mother's Day, Father's Day or Graduation, or any occasion? Check out these two USB flash drives.



This Victorinox knife not only includes the standard authentic Swiss Army accoutrements but also has a 32GB USB drive that operates like any other standard flash drive.

www.victorinox.com (about \$45.00)



The Clip-IT USB drive from Verbatim melds 4GB of storage capacity with a design that functions like a standard paper clip that can be attached to paper, business cards, or other media and objects.

www.verbatim.com (About \$15.00)

Q&A - NEOPC GENERAL MEETING REVIEW - April 13, 2011

If you missed the above meeting, you missed getting lots of good information. For example:

If you have purchased a new computer and want to migrate data from your old computer to the new one, how do you do it? Check out www.forensit.com, which has a free program for personal use. It brings all the settings over (but not the programs). Those you will need to reinstall those yourself.

Want to know if your present computer using Vista or XP will accept Windows 7? Go to this Microsoft website and find out!

<http://www.microsoft.com/windows/compatibility/windows-7/en-us/default.aspx>

Do you want some free programs such as security software, registry cleaner? Go to NEOPC.org and under "Members Only" sign in and check out "Software Favorites."

Be sure to attend our next Q&A session (right now tentatively scheduled for September 14). You will be able to get your questions answered from our experts.



FIREFOX 4 *(Continued from page 1)*

out, leaving its open source code for a successor to develop. From this open source code evolved the number two browser in the world, Firefox.

Somewhat akin to the old slogan that Avis used in its epic battle with Hertz, "We're number two; we try harder!", Firefox has generally been more innovative than Internet Explorer, generally faster, more feature rich, and more secure than Microsoft's product, with a quicker upgrade path for bug fixes and security enhancements. Being an open source product, meaning that the program code is readily available, thousands of plug-ins and add-ons have been independently created to increase the usability and security of Firefox, allowing for an almost infinite ability to customize the browser and improve the browsing experience of the user.

The first thing I noticed after opening my newly installed Firefox 4 is that the "screen real estate" or space used by web pages seemed larger, because it was indeed larger.

When I downloaded and installed Firefox 4, it seamlessly imported my bookmarks (favorites), history, passwords, cookies, and other information and settings from my Firefox 3.6.15. For those installing Firefox 4 for the first time, the installation offers the user to non-destructively import favorites, cookies, history, passwords, and other settings and information from Internet Explorer, such that Firefox 4 is instantly ready to be used, without the loss of any significant material from Internet Explorer. Users should be aware that Internet Explorer and Firefox (as well as the other browsers such as Opera, Chrome, and Safari) mutually coexist on the computer and desktop without interfering with each other. Each browser asks to be made the default browser, meaning that it will be opened if a web link is clicked, and my personal choice is to have Firefox as my default browser. In no way does this degrade the functionality of the other browsers, as I sometimes use the others for special purposes, but still use Firefox for almost all my browsing needs.

Firefox 4 reduced the numbers of buttons and tools on the page (they are still available if needed), and combined the functions of others into a

single button that intelligently knows what function to engage. To access what used to be the menus at the top of the pages, simply click on the "Firefox" button in the top left corner, and a comprehensive menu drops down, reminiscent of the menus available on older versions of Firefox; after use, the menus disappear, leaving a clean appearance. The address bar, now called the "Awesome Bar," and tabs are thinner (less height), also freeing up space on the desktop. Tabs for open pages are now at the top of the screen by default, but can be quickly moved below the Awesome Bar if desired. These changes at the top of the window create a clean appearance, lacking the clutter of older browsers, freeing up space for web pages. If the user wants to restore the classic menu buttons to their archaic positions at the top of the page and sacrifice some of

the newly available real estate, clicking on the "Firefox" button and then Options - Menu Bar will display the menus where they were on the older versions.

I usually have several tabs (web pages) open at any given time, and sometimes it gets confusing and cluttered when switching between tabs. Firefox 4 offers a feature it calls "Panorama." With Panorama, commonly used tabs can be combined into a single group, making them each readily identifiable and accessible. I created a Panorama for my most commonly used tabs, including my web based email, Facebook, my news page, and my stock quotes. By going to the Panorama, I can instantly see a thumbnail of each of the pages, and open them as desired. Multiple Panoramas can be created for other groups or clusters of often used tabs. The Panorama button is a small, square icon made up of four smaller rectangles, and this will open the Panoramas. Some users have reported that they did not have a Panorama icon, but it is available and can be permanently displayed by

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FIREFOX 4 *Continued from page 8)*

clicking on the down arrow on the right of the tabs, displaying a menu of the open tabs; by clicking on the "Tab Groups," the Panorama screen will open, and its icon will now appear on the browser. This is a powerful tool that can be used to manage groups and tabs; a little practice is all that is needed to master the functions of panorama.

Now that users can access Firefox on multiple platforms and devices, including a Firefox for mobile phones, a "Sync" function allows the user to securely synchronize passwords, tabs, bookmarks, and other information between browsers. If Firefox 4 is used on multiple computers, tablets, smart phones, and other devices, the user can have material from one device instantly available on any other chosen device, all efficiently coordinated or "Synced". Clicking on "Tabs From Other Computers" will open tabs from the other synchronized computers.

I tried this on two simultaneous running computers with Sync engaged on both, and was able to get an open tab on one machine to automatically appear on the other machine. Sync also works across different operating systems; since Firefox 4 will run on Windows, Mac, and other operating systems, Sync will effectively connect all of them. To save space and maintain a clean look, buttons have been rearranged, which may take the user a few moments to become familiar with using. The "Home" button will display any stored bookmarks by clicking on the "down arrow", and the "star" icon will create a new bookmark. Frequently used tabs or bookmarks can be "pinned" on the tab bar, somewhat permanently placing them there (they are removable), allowing their easy access whenever Firefox is loaded.

One notable improvement in Firefox 4 over its predecessors and some of its major competitors is

Browsing privacy is becoming more important to users for safety and security reasons. Firefox 4 offers a "Private Browsing", which allows the user to surf the net without saving a list of the websites which were visited.

speed. Firefox 4 loads faster, and displays pages much faster than in the past. In published performance tests, Firefox 4 loaded and displayed web mail, games, and other pages between three and six times faster than the previous Firefox 3.6. One of the several reasons for this improved performance is an improved Java script engine called JägerMonkey, which is faster and more efficient than earlier engines. Another substantial improvement on speed and performance comes from hardware acceleration, which works with Windows 7, Vista, XP, and Max OS X, and takes better advantage of the hardware in the machine to speed the display of games and videos, and other graphic intensive websites.

Some users prefer to "Clear Recent History" which will delete private data or recent browsing activity, making it difficult for others to see what the user was doing online. Sometimes we visit a website in error, or one that we would prefer to simply forget; the "Forget This Site" feature deletes every trace of having ever visited that website. Many users are oblivious that websites either by themselves, or in collaboration

ISP's and websites typically collect information from the data stream, and a browser cannot definitively control this collection.

with other websites, track where the user has been for the purpose of creating marketing profiles for sale to advertisers, or other information about the user; the "Do Not Track" feature informs websites that the user wants to opt-out of any tracking. Fraud of various types is rampant on the internet; the "Content Security Policy" determines which website content is legitimate, and protects the user from many forms of cross-site scripting attacks. In terms of personal privacy, while Firefox 4 is very good at protecting the user's privacy, it should be noted that ISP's and websites typically collect information from the data stream, and a browser cannot definitively control this collection.

One claim that has been made about Firefox in the past is that it has often been more secure than Internet Explorer; Firefox 4 continues this

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FIREFOX 4 *(Continued from page 9)*

tenaciousness by implementing a series of tough security functions at the browser level. One such feature is "Instant Website ID" which displays a color coded icon directly to the left of the web address in the Awesome Bar (address bar), which indicates the degree of valid identity information available about the listed website. If the icon is **gray**, that indicates that there is no identity information listed for that website, which may be an indication that the particular website is not trustworthy, and personal information and credit card numbers maybe should not be entered on that site. A **blue** icon indicates that the website has basic identity information available, and that there may be some form of third party "trust" verification, along with some encryption, but the information has not been independently verified by a credible resource. A **green** icon means that the website being displayed has posted complete information about it, and has validated its authenticity. Firefox 4 also provides integral protection from phishing (forged websites used to obtain information for the purpose of identity theft or other financial crimes), and malware (Trojans and spyware) which may be transmitted from a purloined website, by warning the user to avoid that particular website.

Many of us frequently download and install software and other files from the internet via our browser; this has also become a prominent vector for the transmission of malware. The "Secure Software Installation" feature requires that a secured connection be established prior to downloading and installation of any software. This feature, along with "Antivirus Integration," which integrates the user's security software with the browser, scans downloads for malware as they are downloaded, providing an extra level of protection from viruses and malware.

Browsers incorporate a variety of plug-ins and other add-ons which provide additional functionality to the browser. Common plug-ins include Java, QuickTime, Flash, Adobe Acrobat, and many others. Firefox 4 offers a "Plug-in Check" to display which plug-ins need to be updated, which

may result in improved security and performance. Adjacent to each plug-in is a button to automate the update process by automatically downloading the latest plug-ins.

Users of Windows 7 who have young children may implement the parental control features integrated into Windows 7; Firefox 4 seamlessly integrates with the Windows 7 parental controls and can block the children from unapproved web access, downloads, and other internet functions.

There are many more new or improved features in Firefox 4, which is explicitly why I use it as my default browser. One minor issue, which Firefox is currently rectifying, is that a few of my third party plug-ins and add-ons from Firefox 3.6.15 were incompatible with Firefox 4 when imported, and thus could not be used. Firefox 4 has a feature which allows the user to report any incompatible plug-ins to the developers who will try to resolve the incompatible items. Most of the few plug-ins I had issues with have been resolved, with only my older version of the RoboForm password manager having some issues with Firefox 4. RoboForm is offering an upgraded version that is optimized for Firefox 4 for a fee (\$20), but the blog threads indicate that Firefox may have a fix in the works.

Rhetorically, one may ask why Firefox earned the number two position in the browser market. The answers are many, as discussed above. Firefox 4 is available for free for almost all operating systems and platforms, including portable and mobile devices. Since they can all be securely synchronized if desired, Firefox 4 can be an excellent choice, even if another browser is already installed. The different versions can all be accessed at mozilla.com. Download it and install it, and you will likely enjoy Firefox 4 as much as I enjoy it.

Ira Wilsker is on the staff of Lamar University in Beaumont, Texas. He is a former President of the Golden Triangle PC Users Group and has a regular column in The Examiner in Beaumont. He has made his columns available to APCUG newsletter editors.

COMING EVENTS—MAY 2011

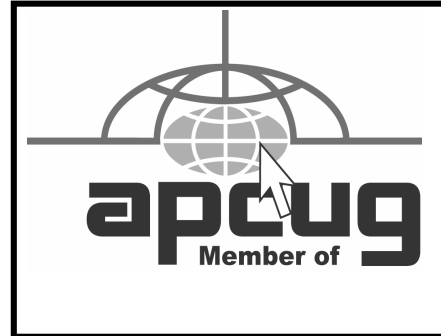
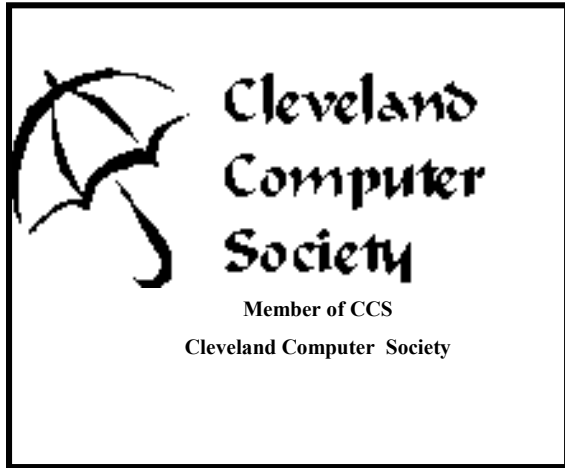
05/03	Senior Center Class - 10:00 am - "201 - Email #1" - Fairview Park Senior Center, 20769 Lorain Rd. - A joint community effort of NEOPC & CAGG members.
05/04	Facebook SIG Meeting! For anyone who wants to learn about using Facebook. Meeting the first Wednesday of the month 10am to 11:30am at the Fairview Park Branch of the Cuyahoga County Public Library downstairs in meeting room A.
05/09	Senior Center Class - 10:00 am - "402 - Internet #2" - Fairview Park Senior Center, 20769 Lorain Rd. - A joint community effort of NEOPC & CAGG members.
05/10	Northeast Ohio PC Club ***MORNING Fundamentals Special Interest Group*** (SIG). Fairview Park Senior Center 9:30 - 11:30am. Fundamentals of computer use - OPEN FORUM - Any and all topics discussed - Bring a question, bring a topic - Guests always welcome - Always coffee. Always free and open to the public. Second Tuesday of the month.
05/11	MY TREASURED MEMORIES . . . See article on page 3.
05/11	Northeast Ohio Computer Club (NEOPC) General Meeting held at Westlake Porter Public Library located at 27333 Center Ridge Road in Westlake. 6:30pm-social (pastries & beverages); 7:00pm-NEOPC Club announcements ; 7:15pm-Main program "Computer Backup" by Dennis Lewis.
05/16	Senior Center Class - 10:00 am - "202 - Email #2" - Fairview Park Senior Center, 20769 Lorain Rd. - A joint community effort of NEOPC & CAGG members.
05/17	Senior Center Class - 10:00 am - "101 - Beginners" - Fairview Park Senior Center, 20769 Lorain Rd. - A joint community effort of NEOPC & CAGG members.
05/18	Ladies Only Special Interest Group meeting at Westlake Porter Public Library from 2:00 pm to 3:30 pm. The Library is located at 27333 Center Ridge Road, Westlake, Ohio. All ladies are invited, whether or not members of Northeast Ohio PC Club (NEOPC).
05/23	Senior Center Class - 10:00 am - "602 - Download & Install Programs" - Fairview Park Senior Center, 20769 Lorain Rd. - A joint community effort of NEOPC & CAGG members.
05/24	Senior Center Class - 10:00 am - "203 - Email #3" - Fairview Park Senior Center, 20769 Lorain Rd. - A joint community effort of NEOPC & CAGG members.
05/31	Senior Center Class - 10:00 am - "SUMMER VACATION - SEE YOU IN SEPTEMBER" - Fairview Park Sr. Ctr., 20769 Lorain Rd. - A joint community effort of NEOPC & CAGG.

General Meeting Program Schedule

May 11	"Computer Backup" by Dennis Lewis.
June 08	"Digital Photography" by Mike Volker. Mike's talk is on Adobe PhotoShop Elements and how to file pictures.
July 13	"Comparison of Computer Processors" by Tony Kurkov.
August 10	"Mr. Inkman" by David Kluter.
September 14	"Q & A" with Lee Gerber and Dennis Lewis.
	<u>Proposed Programs</u>
October 12	"Ebooks and Audiobooks Update" by WPPL/ Matt Weaver?
November 9	"Cell and Smart Phones" by AT&T/ Gerald Cates.
December 14	"Computer Forensics" by Detective Tim Tolaro.
January 11, 2012	" Income Tax Updates for 2011" by Ian Abbott.

2010-2011 BOARD OF DIRECTORS (ELECTED OFFICERS)

President: Lee Gerber	440-333-4435	leegerber@wowway.com
1st Vice President: Jim McIntyre	440-356-3210	jpmcintyre@prodigy.net
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NEOPC MEMBERSHIP APPLICATION

(Expiration 12 months from date of enrollment)

Name _____

Spouse _____

Address _____

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Please tell us a little about yourself:

Operating System You Have:

Windows 7 Windows Vista

Windows XP Other

Mail this application with your check for \$25 to:

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Programs	Beginner	Intermediate	Advanced	Instructor
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Other				