

Nybbles & Bytes



www.neopc.org

April 2011

Voice: 216-521-2907

Elaine Szaniszló, Editor

APRIL GENERAL MEETING

Wednesday, April 13, 2011

Westlake Porter Public Library

27333 Center Ridge Road, Westlake, OH

This month's program is "Questions and Answers" with Lee Gerber. All club members are asked to contribute by bringing questions and topics that they feel would be helpful to all. This is a workshop session. Basic computer fundamentals on Microsoft Windows 7, Antivirus-AVG, maintenance -C Cleaner, software (MS Word, MS Excel), topics like wireless networks and more... will be discussed.

Come early at 6:30pm for the social (including pastries & beverages), followed by NEOPC announcements at 7:00pm. The main program begins at 7:15pm.

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BROWSER WARS INTENSIFY WITH RELEASE OF IE9, FIREFOX 4 -

PART 1—by Ira Wilsker

I have made it no secret that Microsoft's Internet Explorer has not been my favorite browser. While it is integrated at the system level with all recent versions of Windows (except in Europe), Internet Explorer (IE) has had a reputation for being slow, bloated, insecure, and lacking many of the enhanced and improved features of its feisty competitors, such as Firefox, Google's Chrome, Apple's Safari (Windows version), and Opera. In the early 1990's, when the World Wide Web was in its infancy, a university developed browser known as Mosaic had a near monopoly, with Netscape appearing as a potential competitor.

Not to be left out in the cold, Microsoft decided to get into the browser business in 1995 with its Internet Explorer utilizing code licensed from Mosaic, and included with OEM versions of Windows 95, and Microsoft Plus! for Windows 95. Mosaic, which I personally used for several years, was phased out as Internet Explorer and Netscape fought it out for consumer acceptance and dominance in the browser market.

Netscape had some success becoming the dominant browser in terms of market share in the late 1990's, and then declined as Microsoft encouraged computer stores and internet service providers (ISPs) to give away countless copies of IE, while Netscape depended on sales revenue in order to survive. This behavior by Microsoft resulted in a successful antitrust suit by Netscape

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EMAIL NYBBLE NO. 1:

GREET THE RECIPIENT APPROPRIATELY

By Janet Byron Anderson

Should you begin with Hi? Hello? Hey? Dear? Or skip the salutation altogether, and dive right into the message? Because electronic mail is our newest medium of written communication, rules for writing emails are still evolving. In fact, not everyone even agrees on how to write the term: Some write *e-mail*, others *email*. I'm going to aim for consistency, and write *email*. (If you prefer *e-mail*, that's okay.)

Keep two things in mind for the salutation.

First, how close is the relationship between you and the recipient? Second, what do you want your email to accomplish? For purposes of these tips, I'm going to assume that you, the sender, are a typical NEOPC member.

How close are you to the recipient?

A close relationship requires informal address: "Hi, Liz" and "Hi, Tom." Some senders omit the comma: "Hi Liz" and "Hi Tom" – another area of uncertainty in email communication. Now, our grammar teachers taught us that a comma should be used here. But evolving email usage favors *no* comma. When I email, I routinely omit the comma.

For many senders "Hi" sounds like teen-speak, *too* informal even for emails to people they're close to. Don't use "Hi" if you don't like it. Use "Hello" or "Dear" (see below). The point of emailing is to communicate—without making yourself miserable in the process.

"Hey" is emerging as a greeting even from business senders. However, even in an informal culture like ours, it irritates me to receive a business email that begins, "Hey Janet." And it's not spam! At best, "Hey" sounds juvenile. However, you might not personally object to either receiving or sending "Hey." After all, it's going around. But I don't believe it will become standard usage for *business* emails.

What's the purpose of your email?

For serious (business) communication with strangers, you can't go wrong with "Dear." It may

With this issue, we begin a monthly column on email etiquette by Janet Byron Anderson. Janet, a member of NEOPC, is a trained linguist, a medical editor, writer, and consultant on language usage. She runs Medical Linguistics Consulting; her website is www.medlinguistics.com.

If you have any questions relevant to email you would like discussed in this column, please forward them to Janet at medlinguistics@sbcglobal.net.

feel a bit cold for email, but you can warm it up by combining it with a first name. "Dear Carla" or "Dear Leon." But if you use "Dear," your business email should begin with a formal inside address: recipient's first and last name, street, city, state, zip. Then the salutation.

What's correct: "Dear" plus first name or "Dear" plus surname?

In snail-mail we don't have to worry about this, because "Dear" plus first name automatically signals informality; and "Dear" plus surname, formality. But in email the line between informal and formal isn't yet clear at all points. Therefore, we have to make decisions about "Dear" by weighing *all* aspects of a situation.

An example of where "Dear" plus first name would work: an email to the manager or owner of a grocery store where you shop regularly, the purpose of your message being to give *positive* feedback. Perhaps you're pleased that they're now providing more locally grown produce. A first-name salutation ("Dear Kathy" or "Dear Jim") suggests a bond between you and the store. Managers and owners like that. However, if you intend to write a letter of *complaint*—perhaps the last container of orange juice you bought was stale—go formal: "Dear Mr. (or Ms.) Smith." Informality would weaken the force of your complaint, making the recipient less likely to take it seriously.

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E-MAIL NYBBLE NO. 1 *(Continued from Page 2)*

Don't guess the gender of the recipient.

Most professional workplaces today are ethnically diverse. Therefore, if you've never met the recipient in person, don't try to guess the gender behind an unfamiliar first name. If you address a female manager with first name "Hyunsook" (Korean) as "Dear *Mr.* Park" (a common Korean surname), you will make a serious mistake. When in doubt, determine the gender by checking the company's website, or calling its Customer Service line *before* you email.

We're adults.

Adult senders should always use a salutation. Only kid senders dive right into their messages. They email as they sometimes act in real life—for instance, rushing downstairs and heading straight for the refrigerator, without so much as a "Hi" to whoever else is in the kitchen. Fortunately they mature (at least, most of them do).

SOME INTERESTING WEBSITES:

Smartphone Pictures Pose Privacy Risks

If you have a Smartphone you need to watch this video. Think children or grandchildren. The consequences are scary. <http://www.youtube.com/watch?v=N2vARzvWxwY>

If Cats Had Opposable Thumbs

<http://www.flixy.com/cats-with-thumbs.htm>

Biggest Facebook Security Threats

<http://finance.yahoo.com/family-home/article/112364/biggest-facebook-security-threats?mod=family->

WINDOWS TIP By Eileen Bryan
Big Bear Computer Club, Big Bear, CA

Animating Your Text

You can add a little pizzazz to your documents by animating your text. What does that mean? Simply that you can make it wiggle, blink, shimmer, and shake on the screen. This formatting can be applied to any characters you desire by following these steps if you are using a version of Word prior to Word 2007:

Select the text you want to animate. Choose Font from the Format menu. Word displays the Font dialog box. Make sure the Text Effects tab is selected. (In Word 97 you select the Animation tab.) In the Animations list, select the animation effect you want applied to your text. In the preview area of the dialog box you can see how your text will appear. Click OK.

Note that the animation formatting is visible only on the screen. Animated text will not affect how your document is printed. Also note that the Text Effects tab of the Font dialog box is no longer available in Word 2007. This means that you cannot apply text animations in the latest version of Word. You can, however, display those animations if you open a document created in an earlier version of Word.

You can also copy the formatting (by using the Format Painter) in Word 2007; you just cannot apply it originally within the document.



AN APP – WHAT IT IS AND WHAT IT DOES

By Sandy Berger, Compu-KISS

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An app can be found on the iPhone and the iPad as well as many other smart phones and tablet PCs. In fact, Apple's introduction of the idea of apps in 2008 is what made smart phones and tablet PCs so popular. Up until that time, we were all used to full-blown programs like those that run on a computer. Most of these programs contain millions of lines of code, have numerous functions, and have menus that open up to reveal a multitude of choices.

In contrast, an app is a little mini program that has one basic function. It is an expression in simplicity. A good app does only one thing and it does it very quickly and easily. There are no nested menus and there are very few choices to make. One similarity between a full-blown program and an app is that both can be started by an icon that you choose by using a mouse or by pressing your finger on the screen.

One of the best things about apps are that they are easy to use. The true beauty of the apps, however lies in their variety. There are hundreds of thousands of apps, but you don't have to use them all. You can choose only the ones you want. A computer program may be able to handle 100 different functions. Even if you only want to use one of those functions, you still have to install the entire program. Apps are different. You only install the ones you need.

However, like computer programs, apps are specific to an operating system. For example, a program that is created for the Mac will not run on a PC. An app that was created for the iPhone will not work on an Android phone. Each operating system has their own App Store or Marketplace where you can download apps. Many apps are free. Many are under \$2.

Right now there is a large selection of apps for the Apple iPhone and iPad at the iTunes App

Store. BlackBerry, Google (Android), Microsoft, Nokia, and Samsung all offer apps through their own app storefronts.

If you have never used a smart phone or a tablet PC that uses apps, you will be amazed by the sheer number and variety of apps. Apple has over 300,000 apps in their App Store. Google has more than 200,000 in their marketplace.

Because of the wide variety of apps, it is difficult to talk about them all, but let me give you a quick idea of what an app can do. Using an app, you can express your artist abilities, play the piano, or visit with your Facebook friends. You can turn your phone into a level to get that picture straight, or turn it into a light saber and become a savior of the universe. There are apps to let you play games, find recipes, read news, get stock quotes, follow sports, shop, and compare prices. There are apps that help you relax, time the seeping of your tea, identify any song, tune your guitar, and even match the color of any object to a paint color.

Yes, there is an app that will help you do almost anything. And people are using these apps in numbers that seem almost unimaginable. The Apple app store opened on July 10, 2008 and they have already had over 10,000,000,000 downloads. The wild popularity of apps will entrench that word in the technical dictionaries for many years to come.



EASY 10 CONTEST NO. 6— 3/10 THRU 4/13 (NOON) THIS IS THE LAST OF THIS SERIES.

LOGIN TO THE [FORUM](#) TO BE A WINNER RULES HAVE CHANGED:

To be a winner you have to Log In to our FORUM. No further action is necessary. *It's that simple.*

The prize will be \$10.00 monthly and the winner will be announced at the General Meeting at the Porter Library. You need not be present at the meeting to win. The prize will be mailed to the winner. One "Login" per member will be considered in a sequence number drawn at the meeting. That number will be matched to a list of members who logged in during the period. What could be easier? Remember, you have to login at least one time during each contest period to be included in the eligible list.

DEFINITION OF THE MONTH:

Phishing: a way of attempting to acquire sensitive information such as usernames, passwords and credit card details by masquerading as a trustworthy entity in an electronic communication. (Not to be confused with [fishing](#), [pish](#), or [Phish](#).) (Source: Wikipedia)

MOUSE HOVERING IDENTIFIES PHISHING

One thing that should be mentioned is that if you hover your mouse pointer over a link, your PC will show you what the real URL is. If it is not what is shown by the link, you know it is phishing.

NEAT THINGS YOU CAN DO WITH A FLASH DRIVE—continued

[This section was omitted from the article in the March 2011 issue on the same subject. The continuation is printed below.]

You will see a list of all your hard drives, partitions, optical drives, card reader drives, and flash drives. Identify the optical drive that contains the Windows 7 installation disk and the flash drive you're working with. For this example we'll assume the flash drive is disk #4, also designated as G and the optical drive is disk #2, also designated as D.

At the command prompt type: Select Disk 4
Run the following commands:

```
Clean
Create
Primary
Partition Select Partition 1
Active Format FS=FAT32
Assign
Exit
```

This series of commands erased extraneous material from the flash drive, created an active primary partition, and formatted it with the FAT32 file system. The next step is to copy the Windows 7 installation files to the flash drive. At the command prompt type: **Xcopy D:*.*/S/E/F G**

In this example D is the drive housing the Windows 7 installation disk and G is the USB flash drive. The command copies the installation files to the flash drive, and when it finishes you have a bootable Windows 7 flash drive. The last thing you need to do to make this work is go into the BIOS and make the first bootable device the flash drive.

Carrying a flash drive around is obviously far more convenient than carrying a DVD, and has the additional advantage of being faster than a DVD. This procedure also works for Windows Vista.

WHY BUY AN eBook READER?

From the African jungles in Michael Crichton's Congo to the farmlands of China in Pearl S. Buck's The Good Earth to right at home with the magazine *Martha Stewart Living*, books and magazines expand horizons. We've all heard that books have the power to take us anywhere. One library, so many possibilities.

eBook readers take it one step further. One device holds about a library and gives you as many of your favorite book titles at your fingertips as you could ever really want. Plus, they make it easy to take notes, save clippings of quotations and highlight passages we want to be able to find again. eBook readers are about readability. They are designed to make your reading experience more enjoyable and less of a hassle. Nobody wants to take a stack of books with them on a business trip or long road trip. They're convenient, portable and good for the environment.

In fact, according to TopTenREVIEWS, the only real downside they can see to an electronic book over a real paper book is that you'll have a few more problems if you accidentally spill your coffee on it or get splashed at the pool. (Of course, many people disagree with this last statement. There's nothing like a "real" book to hold.)

TopTenREVIEWS (see link at end of this article) provides reviews and comparisons of the best eBook readers out there and some of the content that can be available. Also do not forget to take a look at their selection of articles on eBook Readers. At TopTenREVIEWS "We Do the Research So You Don't Have To."TM

eBook Readers: What to Look For

Most people only know Kindle. But there is a variety of eBook readers available, some with other features that may be more attractive than the Kindle. Here are the factors TopTenREVIEWS considered to effectively compare these electronic books.

Design

From touchscreens to LED backlights to the Read to Me feature on the Kindle 2, there are a lot of features that will help your reader disappear so it's just you and the text. Features like the touchscreen, screen size and type and the wireless capabilities were given more weight.

Content

Some of the eReaders have hundreds of thousands of titles available from a dedicated service while others can support a few files found on the internet. We rated the number of content available for the device and how many different types of book files each device can support.

Memory/Battery Life

The life of your eReader is crucial. Nobody wants their reading device to run out of power before the climax of their novel. The number of pages that can be turned on a single charge and the amount of memory available for storing books makes the eReader experience more enjoyable.

Additional Features

There is always room for features while enjoying to a book. Some of these include the number of grayscale levels, audio formats, image formats, text-to-speech feature and so much more. The best **eBook readers** will have a good combination of each of these features and will disappear as you read, just like a normal book would. At the source below, you will find review of their top ten eReaders, based on the criteria mentioned above.

Source: <http://ebook-reader-review.toptenreviews.com/>

Articles on eBook Readers: <http://ebook-reader-review.toptenreviews.com/learning-center.html>

Ed. Note: Many more eReaders are appearing on the market. One significant item not mentioned by the source above is the iPad which, although not strictly an eReader, can perform well in that regard, as well as offer much more capability.

BROWSER WARS

(Continued from page 1)

against Microsoft, but the decision was too late to save Netscape.

It was very difficult for the commercial product Netscape, produced by the Netscape Communications Corporation, to compete against the well-financed IE being given away for free by Microsoft. AOL purchased Netscape, but did not actively pursue its development, discontinuing it in 2007, and releasing its last security patch in 2008 (source: Wikipedia).

In 1998, Netscape released most of the code base for Netscape Communicator under an open source license, meaning that anyone could develop software based on the open source code. Mozilla was a code name used by Netscape for its Netscape Communicator software in development, and that code became the basis for the now popular Firefox browser, which owes its birth to that early Mozilla code.

Now in the spring of 2011, the browser wars continue with the almost concurrent releases of Internet Explorer 9, Firefox 4, and Google's Chrome 10. Despite the clout of the powerhouse Microsoft, the alternative browsers are reducing the market share of IE. According to a recent article in USA Today (March 16, 2011 edition), citing a report by Net Applications, Internet Explorer's market share has dropped to 57% of the browser market, with Firefox a distant second with 22%. Chrome, being heavily promoted by the giant Google and its vocal group of users is third at 11%, followed by Apple's Safari with 6%, and the feisty European product, Opera, taking 2% of the browser market. While there are some lesser known browsers in use, some of which are technically excellent, these five browsers make up about 98% of the market.

Internet Explorer 9 is now being heavily promoted by Microsoft as the browser of choice optimized for Windows 7, but also runs well on Vista (not all enhanced IE9 features will work on Vista). Both 32 and 64 bit versions are available for free download from Microsoft (microsoft.com/ie).

Sadly, Internet Explorer 9 will not run on Windows XP, and unless there is a change of heart at Microsoft, IE 8 will be the last version of Microsoft's browser that will run on the now discontinued Windows XP. According to Microsoft, there are "9 reasons to get Internet Explorer 9."

The first reason for upgrading (or switching) to IE9 is speed; according to published results, IE9 is up to six times faster than IE8 because it utilizes hardware acceleration (available in most newer computers) to load and display web pages.

IE9 is less cluttered and more visually appealing by minimizing the number of controls, only having the most basic controls displayed in the browser.

The new version allows the user to "Pin" his favorite websites to the Windows taskbar, which will directly open (mouse click) the websites without first having to load the browser, speeding their display.

The new IE9 has eliminated the separate search box on the toolbar, now combining the search and address bar into a single unit that performs both functions, the search being performed on whatever the user selected as his preferred search engine, with Microsoft's own Bing search engine being the factory default. Combining both functions in a single place saves valuable real estate on the desktop, freeing up more space for web pages.

IE was among the last of the major browsers to incorporate tabbed browsing, and has now redesigned the "New Tab" (CTRL-T is the shortcut) which provides quick access to the most visited websites.

Tabs that have been closed can be reopened, including tabs closed in the previous browsing session. With personal privacy becoming a more sensitive and serious internet issue, IE9 offers something in each tab it calls "InPrivate Browsing." According to the explanation built into IE9, "InPrivate Browsing helps prevent Internet Explorer from storing data about your browsing

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BROWSER WARS

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session. This includes cookies, temporary Internet files, history, and other data. Toolbars and extensions are disabled by default."

One complaint that users have had about previous versions of IE was its often long time to load, primarily due to the "add-ons" selected by the user. IE9 now incorporates an "Add-on Performance Advisor" that informs the user about the performance degradation of selected add-ons, and allows the user to selectively disable or uninstall any unnecessary add-ons.

Another new feature in IE9 is called "Tracking Protection" which helps protect the user's privacy by limiting the information that some websites collect without the knowledge of the user. One of the popular add-ons utilized in earlier versions of IE was some form of download manager, because the download manager built into IE lacked the ability to effectively pause and restart downloads.

Earlier versions of IE also lacked the ability to check downloaded files for malware or other malicious content at the time of download, a function performed by many of the third-party download managers.

In IE9, downloads can be paused and restarted by the integral download manager, which also notifies the user if the downloaded file could harbor malicious content or other forms of malware.

Another feature built into IE9, that is not listed by Microsoft as one of the top reasons for using IE9, but which I found especially beneficial is what IE9 calls "Smartscreen Filter," a feature that provides protection from a variety of web born threats including anti-phishing protection, phishing being one of the most common methods of identity theft which uses counterfeit websites to trick users into disclosing personal data, typically credit card numbers, bank account numbers, ATM card numbers, PIN numbers, passwords, and other sensitive personal information, and displays the real website address rather than the spoofed web

address. Another function of Smartscreen Filter is "Application Reputation" which reduces unnecessary warnings on reputable files that are downloaded, while showing severe warnings for downloads that may have a high degree of risk.

The Smartscreen Filter also includes anti-malware protection that helps protect the computer from malware and other malicious software that may enter the computer through the browser. This feature is smart, in that it will either block an entire malicious website, or have a "surgical block" that can block purloined pages on an otherwise legitimate website, without blocking the entire website. Smartscreen Filter is integrated with the download manager previously mentioned, providing some protection from dangerous downloads. Based on the threat level, some downloads may be immediately blocked, while others will present the user with an appropriate alert giving the user the choice to delete, run, or save the questionable program or file.

Internet Explorer 9 is a very good choice for users of Windows 7, with its enhanced and optimized features that work with Windows 7, as well as its greatly improved performance, safety, and security features. While lacking some of the "bells and whistles" available with Windows 7, Internet Explorer 9 will offer Vista users increased performance and safety as well. Windows XP users cannot use IE9 as it is incompatible with XP, and must continue to use IE8 or an alternative browser, such as Firefox.

Next week* in Part 2, I will discuss the features and advantages of the newly released Firefox 4, and compare them to Internet Explorer 9. In a future column I will be evaluating Google's newly released Chrome 10, and Opera 11.

Hold on! The browser wars are heating up as some strong contenders are in the fight.

***Ed. Note: This subject will be continued in a future issue.**

ALL ABOUT AOL.COM

FROM: www.pcmag.com Jan. 21, 2011 by Dan Costa.

The decline and fall of AOL is one of the great stories of the digital age. At its peak, AOL was a subscription service and Internet gateway for more than 35 million Americans. Then the Web took off, telcos started delivering broadband services, and AOL got left with the ruins of its ill-considered marriage to Time Warner. Today, AOL has just 4 million subscribers.

But here is the kicker—those people are still paying. AOL.com, of course, is free. It used to be a pay service, but has been free for years. You can access the AOL.com, read all of its content, and check your aol.com e-mail without paying a dime. If you already pay for an account, however, AOL will continue to bill you. And evidently, that makes AOL a LOT of money.

The New Yorker's Ken Auletta did a profile of AOL's CEO Tim Armstrong this week and it includes the following whopper: "[M]any of [AOL's subscribers] are older people who have cable or DSL service but don't realize that they need not pay an additional twenty-five dollars a month to get online and check their e-mail. "The dirty little secret," a former AOL executive says, "is that 75% of the people who subscribe to AOL's dial-up service don't need it"

Setting aside the ageist overtones, the implication here is that a large number of AOL subscribers are already paying their phone company or cable provider for Internet access. That inevitably comes with both full access to the Web, an e-mail address, and even the opportunity to register for an AOL.com account. So there is no need to pay for an AOL subscription. And yet people still do, perhaps because they don't realize they don't have to.

What's more, Auletta estimates that these subscriber revenues generate 80% of the AOL's

profit. How much is that? In the third quarter of last year these suspect subs generated about \$244 million! All because AOL subscribers don't know they don't have to pay anymore

Now, I have to confess, I still have an AOL.com e-mail address. I signed onto the service in the early '90s and actually used AOL as my primary e-mail address well into my time working at PCMag.com. This, of course, was soundly mocked by my geeky co-workers.

After all, even then, AOL was for geezers. It was a Disney-fied online experience that any technology journalist would be embarrassed to put on their business card. And yet, I had had the address for years and liked it—no numbers! And it was nice to have a dial-up account as a back-up connection. And it was handy when I traveled, lots of local access number.

But that was 10 years ago. Now I just have the whole spammy mess forwarded to my Gmail account and dumped into a filter for safe-keeping. Auletta says AOL is losing about 30 percent of its subscribers each year, but that means that 70 percent will continue to pay.

People, it is time for the madness to stop. You read PCMag, so you already know all this ,of course, but chances are you know someone who might be among that sad, sorry 4 million that is paying every month for something they don't need. Forward them this story and tell them to cancel their AOL account. (http://www.ehow.com/how/2282978_cancel-aol-service.html). And let them know they don't need to pay for e-mail anymore.

Follow me on Twitter! <http://twitter.com/dancosta>

(This article is reprinted from *Genealogy Bits & Bytes*, CAGG Newsletter, February 2011)

COMING EVENTS—APRIL 2011

04/05	Senior Center Class - 10:00 am - "204 - Yahoo Groups" - 20769 Lorain Rd. - A joint community effort of NEOPC & CAGG members.
04/06	Facebook SIG Meeting! For anyone who wants to learn about using Facebook. Meeting the first Wednesday of the month 10am to 11:30am at the Fairview Park Branch of the Cuyahoga County Public Library downstairs in meeting room A.
04/11	Senior Center Class - 10:00 am - "402 - Internet Browsing #2" - 20769 Lorain Rd. - A joint community effort of NEOPC & CAGG members.
04/12	Northeast Ohio PC Club ***MORNING Fundamentals Special Interest Group*** (SIG). Fairview Park Senior Center 9:30 - 11:30am. Fundamentals of computer use - OPEN FORUM - Any and all topics discussed - Bring a question, bring a topic - Guests always welcome - Always
04/13	Northeast Ohio Computer Club (NEOPC) General Meeting held at Westlake Porter Public Library located at 27333 Center Ridge Road in Westlake. The Agenda: 6:30pm - 7:00pm is social (pastries & beverage); 7:00pm-7:15pm Club announcements; 7:15pm-8:30pm Main program "Q & A" with Lee Gerber. Bring in your questions and you will get good answers. <u>REMINDER !!! . . . All NEOPC members:</u> The "It Pays To Be There" drawing value is now up to \$55.00 . . . it might really pay to be at the meeting.
04/18	Senior Center Class - 10:00 am - "204 - Yahoo Groups" - 20769 Lorain Rd. - A joint community effort of NEOPC & CAGG members.
04/19	Senior Center Class - 10:00 am - "801 - Outlook" - 20769 Lorain Rd. - A joint community effort of NEOPC & CAGG members.
04/20	Ladies Only Special Interest Group meeting at Westlake Porter Public Library from 2:00 pm to 3:30 pm. All ladies are invited, whether or not members of Northeast Ohio PC Club (NEOPC). Everyone learns something! Ask those who have attended.
04/25	Senior Center Class - 10:00 am - "501 - Brother's Keeper #1" - 20769 Lorain Rd. - A joint community effort of NEOPC & CAGG members.
04/27	Senior Center Class - 10:00 am - "Orientation" - This is where it all starts, if you wish to participate in any classes you must first come to this event - no invitation - just come to 20769 Lorain Rd. - A joint community effort of NEOPC & CAGG members.

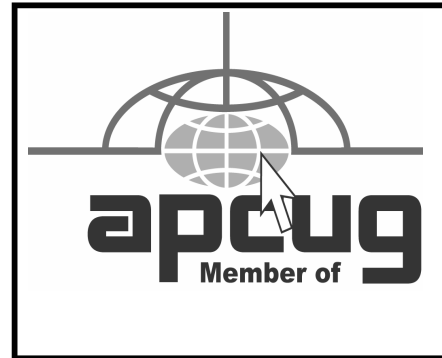
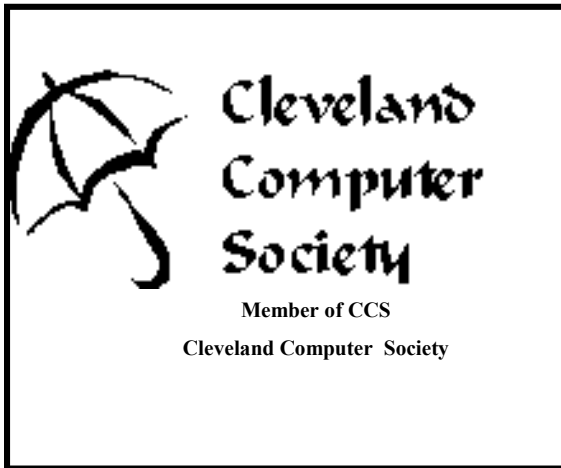
General Meeting Program Schedule

April 13	"Q & A" with Lee Gerber.
May 11	"Computer Backup" by Dennis Lewis.
June 08	"Digital Photography" by Mike Volker. Mike's talk is on Adobe PhotoShop Elements and how to file pictures.
July 13	"Comparison of Computer Processors" by Tony Kurkov.
	<u>Proposed Programs</u>
August 10	"Cell and Smart Phones" by AT&T/ Gerald Cates.
September 14	"Q & A" with Lee Gerber and Dennis Lewis.
October 12	"E-Books and Audiobooks Update" by WPPL/ Matt Weaver?
November 9	"Mr. Inkman" by David Kluter.
December 14	"Computer Forensics" by Detective Tim Tolaro.



2010-2011 BOARD OF DIRECTORS (ELECTED OFFICERS)

President: Lee Gerber	440-333-4435	leegerber@wowway.com
1st Vice President: Jim McIntyre	440-356-3210	jpmcintyre@prodigy.net
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NEOPC MEMBERSHIP APPLICATION

(Expiration 12 months from date of enrollment)

Name _____

Spouse _____

Address _____

City/State/ZIP _____

Voice phone: _____

E-Mail) _____

Sponsor (optional) _____

Mail this application with your check for \$25 to:

**NEOPC
P.O. Box 16802
Cleveland, OH 44116**

For more information, please call 216-521-2907

Please tell us a little about yourself:

Operating System You Have:

Windows 7 Windows Vista

Windows XP Other

Other (please specify) _____

Your Skill Level:				
Programs	Beginner	Intermediate	Advanced	Instructor
MS Office				
Digital Imaging				
Digital Publishing				
Web Design				
Other				